

Re: Complaints

On 10 Jun 2026, at 19:39, Dora Whittuck <Email address redacted> wrote:

Dear Woodside matters group,

Thank you very much for taking the time to represent us as local residents and petition again the proposed changes in licensing at the New River.

I have made complaints in the past by email about the level of noise from events at the centre on the weekend (unfortunately I now can't find the emails) but I did not receive a response. I live at 17 Woodside Road and when music events are on I can hear the music in my house and in the garden. The level of noise feels antisocial and the events often go on for much of the day and into the evening. I have young children and also have my own chronic health condition (and I am registered as disabled) and the noise really impacts us as a family.

I think the New River is and can be a real asset to the community but this approach of running loud events feels detrimental and not well thought through. The venue is not designed for music and so the sound travels a long distance and impacts an extended area around the local streets.

With best wishes

Dr Dora Whittuck

[number [REDACTED]]

Sent from Outlook for iOS